



CUNA

TRAINING GUIDE 2009

understand **uncover**
implement

Discover hundreds of ways to ensure the growth of your credit union.

From schools and conferences in convenient locations to non-travel eSchools and webinars, CUNA has the options you need to develop talent within your credit union.

This guide helps develop a training plan, manage employee performance, and promote from within. **Uncover** new learning options to unlock the potential in staff, management, and volunteers. Use the cutting-edge resources to **understand** today's challenges so your credit union can **implement** new strategies for growth.

Experience Learning like never before with CUNA Center for Professional Development. For more than 40 years, we've helped people reach their personal and professional potential to maximize credit union performance. With training designed for credit unions by credit union people, our content is second to none and our business results help credit unions thrive. We deliver expert information, resources, and networking opportunities that inform and motivate staff and volunteers to deliver innovative ideas and exceptional strategies to your credit union. **Guaranteed.**

For more information:

VISIT: training.cuna.org
CALL: 800-356-9655, ext. 4249
E-MAIL: training@cuna.coop

Board & Volunteer

CUNA Strategic Planning Institute

June 19-21, 2009 – Boston, MA
Tuition: \$1,095

CUNA Supervisory Committee & Internal Audit Conference

December 6-9, 2009 – Las Vegas, NV
Tuition: \$895

CUNA Volunteer Certification School

May 17-22, 2009 – St. Pete Beach, FL
Tuition: \$1,695

CUNA Volunteer Institute

January 10-14, 2009 – Cancun, Mexico
September 26-30, 2009 – Koloa, HI
January 16-20, 2010 – Nuevo Vallarta, Mexico
Tuition: \$1,395

Compliance

CUNA Bank Secrecy Act Conference

November 1-4, 2009 – San Francisco, CA
(Also available as an eSchool starting May 5, 2009.)
Tuition: \$895

CUNA Compliance Fundamentals Seminar

April 25-26, 2009 – St. Pete Beach, FL
September 26-27, 2009 – San Diego, CA
(Also available as an eSchool starting March 5, 2009.)
Tuition: \$500

CUNA Regulatory Compliance Schools

Introduction

April 26-May 1, 2009 – St. Pete Beach, FL
September 27-October 2, 2009 – San Diego, CA
(Also available as an eSchool starting May 6, 2009.)
Tuition: \$1,295

Update

April 26-30, 2009 – St. Pete Beach, FL
September 27-October 1, 2009 – San Diego, CA
(Also available as an eSchool starting October 28, 2009.)
Tuition: \$1,195

Finance & Economics

CUNA CFO Council Conference & Roundtable

May 17-20, 2009 – Las Vegas, NV

CUNA CU Finance for Non-Financial Managers & Volunteers School

April 26-29, 2009 – St. Pete Beach, FL
(Also available as an eSchool starting September 9, 2009.)
Tuition: \$1,195

CUNA Economics & Investments Conference

August 2-5, 2009 – San Diego, CA
Tuition: \$1,095

CUNA Financial Management Schools

Part I

August 16-21, 2009 – Boston, MA
(Also available as an eSchool starting January 27, 2009.)
Tuition: \$1,595

Part II

August 16-20, 2009 – Boston, MA
(Also available as an eSchool starting September 15, 2009.)
Tuition: \$1,595

HR & Training

CUNA Experience Learning Live!

October 25-28, 2009 – Nashville, TN
Tuition: \$895

CUNA HR/TD Council Summit

April 6-9, 2009 – Las Vegas, NV

CUNA Human Resource Management Schools

Part I or II

September 14-17, 2009 – Nashville, TN
Tuition: \$1,295 per part

Lending & Collections

CUNA Business Lending & Services Conference

December 7-9, 2009 – St. Pete Beach, FL
Tuition: \$895

CUNA Business Lending Certification Institutes

Fundamentals

July 20-24, 2009 – Madison, WI
Tuition: \$1,795

Credit Analysis

July 20-24, 2009 – Madison, WI
Tuition: \$1,795

Advanced Credit Analysis

July 20-24, 2009 – Madison, WI
Tuition: \$1,795

Management Strategies

July 20-24, 2009 – Madison, WI
Tuition: \$1,795

CUNA Certified Financial Counselor Schools

Part I

March 29-April 2, 2009 – San Diego, CA
December 6-10, 2009 – St. Pete Beach, FL
Tuition: \$1,295

Part II

December 6-10, 2009 – St. Pete Beach, FL
Tuition: \$1,295

Advanced

March 29-April 2, 2009 – San Diego, CA
Tuition: \$1,295

Continued →

■ Find out more and register early to save at training.cuna.org. Tuitions are early-bird rates. Dates, locations, and tuitions are subject to change.

Lending & Collections Continued

CUNA Collections & Bankruptcy Schools

Introduction

March 8-13, 2009 – Tampa, FL
October 4-9, 2009 – Las Vegas, NV
Tuition: \$1,295

Advanced

October 4-8, 2009 – Las Vegas, NV
Tuition: \$1,195

CUNA Consumer Lending Schools Foundations or Advanced

(Foundations also available as an eSchool starting November 4, 2009.)

May 4-7, 2009 – Tempe, AZ
Tuition: \$1,295 per part

CUNA Lending Council Conference

November 1-4, 2009 – San Diego, CA

CUNA Residential Mortgage Lending School

March 2-5, 2009 – St. Pete Beach, FL

(Also available as an eSchool starting October 19, 2009.)

Tuition: \$1,295

Management & Leadership

CUNA Branch Management Institutes

Foundations or Strategies

April 20-22, 2009 – St. Pete Beach, FL
October 19-21, 2009 – Fort Worth, TX
Tuition: \$1,295 per part

CUNA Leadership Development Institute

September 14-17, 2009 – Tempe, AZ
Tuition: \$1,595

CUNA Management Essentials for Supervisors Introduction or Advanced

May 31-June 4, 2009 – Las Vegas, NV
November 1-5, 2009 – San Diego, CA
Tuition: \$1,295 per part

CUNA Management School

July 12-24, 2009 – Madison, WI
Tuition: \$2,299

CUNA World-Class Customer Service Executive Institute

October 5-8, 2009 – Phoenix, AZ
Tuition: \$1,595

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Marketing & Business Development

CUNA Business Development Schools

Part I

April 27-30, 2009 – San Francisco, CA
October 19-22, 2009 – Fort Worth, TX
Tuition: \$1,295

Part II

October 19-22, 2009 – Fort Worth, TX
Tuition: \$1,295

CUNA Marketing & Business Development Council Conference

March 11-14, 2009 – San Diego, CA

CUNA Marketing Management Schools

Part I, II or III

June 1-4, 2009 – Las Vegas, NV
Tuition: \$1,295 per part

Operations, Sales & Service

CUNA Operations, Sales & Service Council Conference

September 27-30, 2009 – San Diego, CA

CUNA Sales & Service Culture Institute

March 30-April 1, 2009 – Charlotte, NC
Tuition: \$1,195

Security & Technology

CUNA Disaster Preparedness & Recovery Conference

August 17-19, 2009 – Boston, MA
Tuition: \$895

CUNA Robbery & Fear Seminar

April 20, 2009 – St. Pete Beach, FL
Tuition: \$395

CUNA Security & Fraud Institutes

Introduction

April 19-23, 2009 – St. Pete Beach, FL
Tuition: \$1,295

Advanced

September 13-17, 2009 – San Diego, CA
Tuition: \$1,195

CUNA Security Certification Institute: Facilities & Fraud

September 13-17, 2009 – San Diego, CA
Tuition: \$1,495

CUNA Technology Council Summit

August 5-8, 2009 – San Francisco, CA

signature events



CUNA GOVERNMENTAL
AFFAIRS CONFERENCE

CUNA Governmental Affairs Conference

February 22-26, 2009 – Washington, D.C.
Tuition: \$895 (\$450 for CUs under \$35 million)

CUNA Governmental Affairs Conference is a unique, advocacy-focused event for all credit union leaders. The greater the turnout, the greater your political impact on Capitol Hill.



POWERED BY CUNA

America's Credit Union Conference & Expo

June 21-24, 2009 – Boston, MA
Tuition: \$895 (\$450 for CUs under \$35 million)

America's Credit Union Conference & Expo is the nation's premier educational conference for executives, staff, and directors.

For more information, visit acuc.cuna.org



CUNA Community Credit Union Conference

October 21-24, 2009 – Las Vegas, NV
Tuition: \$895

A must-attend event whether your credit union is considering a community charter or has had one for years. Each year credit unions are recognized with the Community Credit Union of the Year Award which honors community credit unions that exemplify the principles of the credit union movement.



Your Trusted Resource

Professional
Development

