

2009 CUNA Collections & Bankruptcy School: Introduction

March 8-13, 2009 ▪ Tampa, FL
October 4-9, 2009 ▪ Las Vegas, NV

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
<p>3:30-4:00 p.m. <i>Registration</i></p> <p>4:00-5:00 p.m. <i>Networking Hour</i></p>	<p>8:00-8:30 a.m. <i>Welcome & Orientation</i></p> <p>8:30-11:45 a.m. Collection ABCs</p>	<p>8:00-11:30 a.m. Best Practices Roundtable Discussions</p>	<p>8:30-10:30 a.m. Repossession <i>(continued from Tuesday session)</i></p> <p>10:45-11:30 a.m. Collection Tools & Tips</p>	<p>8:00-11:30 a.m. Bankruptcy</p>	<p>7:30-10:30 a.m. Maximizing Recoveries From Charged-Off Loans</p> <p>10:30-10:45 a.m. Wrap-Up</p>
	<p>11:45 a.m.-12:45 p.m. <i>Networking Lunch Provided</i></p>	<p>11:30 a.m.-1:00 p.m. <i>Lunch on Your Own</i></p>			<p><i>Have a Safe Trip Home!</i></p>
	<p>12:45-4:00 p.m. Member Service & Collections</p>	<p>1:00-3:00 p.m. Repossession</p>	<p>1:00-3:30 p.m. Collection Tools & Tips <i>(continued from morning session)</i></p>	<p>1:00-4:00 p.m. Bankruptcy <i>(continued from morning session)</i></p>	

Schedule is subject to change.

Revised 12/22/08

FOR MORE INFORMATION

Visit training.cuna.org and choose *Schools & Conferences*.

PROGRAM CONTENT:

E-MAIL: training@cuna.coop
CALL: 800-356-9655, ext. 4249

REGISTRATION INFORMATION:

E-MAIL: reginfo@cuna.coop
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