

Consumer Lending School: Foundations
 May 5-8, 2008 • San Francisco, CA

Monday 5/5/08	Tuesday 5/6/08	Wednesday 5/7/08	Thursday 5/8/08
7:00-8:00 a.m. <i>Registration</i> 8:00-8:15 a.m. <i>Welcome</i> 8:15 a.m.-Noon Examine the Basics of Consumer Lending	8:00 a.m.-Noon Service-Based Selling	8:00 a.m.-Noon Consumer Regulations & Compliance	8:00 a.m.-Noon Credit Counseling & Your Role as a Loan Officer
Noon-1:00 p.m. <i>Networking Lunch Provided</i>	Noon-1:30 p.m. <i>Lunch on Your Own</i>		
1:00-4:00 p.m. Examine the Basics of Consumer Lending <i>(continued)</i> 4:30-5:30 p.m. Networking Reception	1:30-4:00 p.m. Identity Theft & Fraud	1:30-4:00 p.m. Consumer Regulations & Compliance <i>(continued)</i>	1:30-3:15 p.m. Use Negotiation Skills to Improve Your Service 3:15-3:30 p.m. Wrap-Up Have a safe trip home!

**Schedule is subject to change.*

FOR MORE INFORMATION

Visit training.cuna.org and choose *Schools & Conferences*.

PROGRAM CONTENT:

E-MAIL: elearning@cuna.coop
 CALL: 800-356-9655, ext. 4249

REGISTRATION INFORMATION:

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