

**CUNA Security Certification Institute: Facilities & Fraud**  
**September 13-17, 2009 • San Diego, CA**

Sunday	Monday	Tuesday	Wednesday	Thursday
3:30-4:00 p.m. <i>Registration</i>	8:00-8:30 a.m. <i>Networking Breakfast</i>	8:00-8:30 a.m. <i>Networking Breakfast</i>	8:00-8:30 a.m. <i>Networking Breakfast</i>	8:00-8:30 a.m. <i>Networking Breakfast</i>
4:00-5:00 p.m. <i>Networking Hour</i>	8:30-9:00 a.m. <i>Welcome &amp; Orientation</i>	8:30-11:30 a.m. <b>External &amp; Internal Security Audits</b>	8:30-11:30 a.m. <b>Social Engineering- The Foundation of Fraud</b>	8:30-11:30 a.m. <b>Fraud Issues- Today's Trends &amp; Future Threats</b>
	9:00-11:15 a.m. <b>Security &amp; Compliance Issues Working Together to Protect the Credit Union</b>			
	11:15-11:45 a.m. <b>Review (Optional)</b>			
	11:45 a.m.-12:45 p.m. <i>Networking Lunch Provided</i>	11:30 a.m.-1:00 p.m. <i>Lunch on Your Own</i>		
	12:45-2:30 p.m. <b>Planning &amp; Design of Existing and New Branches</b>	1:00-5:00 p.m. <b>Robbery Issues- Robbery Anomalies This Year in Review</b>	1:00-2:30 p.m. <b>Electronic Fraud Issues – How to Thwart</b>	1:00-4:00 p.m. <b>Integrating IT &amp; Facility Security Issues</b>
	2:45-4:45 p.m. <b>Budgeting &amp; Staffing Your Security Department</b>	5:00-5:30 p.m. <i>Review (Optional)</i>	2:45- 4:00 p.m. <b>Employee Fraud Awareness Training- First Line of Defense</b>	4:00-4:30 p.m. <i>Review (Optional)</i>
	4:30-5:00 p.m. <i>Review (Optional)</i>		4:00-4:30 p.m. <i>Review (Optional)</i>	4:30-5:30 p.m. <b>Certification Test</b>
				5:30 p.m. <b>Wrap-Up</b>

*Schedule is subject to change.*

Revised 12/15/08

**FOR MORE INFORMATION**

Visit [training.cuna.org](http://training.cuna.org) and choose *Schools & Conferences*.

**PROGRAM CONTENT:**

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CALL: 800-356-9655, ext. 4249

**REGISTRATION INFORMATION:**

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